How to apply for a 2 year old Play and Learn place

Accessing the Portal

Please click on <u>Funded 2 year old Play and Learn</u> to register and log into the Durham County Council portal.

This will take you the login screen below:

Funded 2 Year old Play and Learn Application	
You must be signed in as a Parent in order to perform a Funded 2 Year old Play and Learn application. Please sign in or sign up for a new account to continue.	
Sign In or Create Account	

If you already have an account, you will just need to sign in, if not, you will need to create an account.

How to sign in if you have an account

If you already have an account, you will sign in using the fields below.



Sign in	
Enter your password	
Change User Forgot Password	Sign In

What to do if you have forgotten your password

If you have an account and have forgotten the password, please select the Forgotten Password option when prompted for the password

Forgot Password	
Forgot Password	
Request a token to reset your password, which we will email to you to verify your identity.	
Enter your username (for parents this will be your e-mail address)	D
You must enter a username to request a token	
Start Again I have a token Help - Request Toke	n

Please enter your email address and a token will be sent which can then be used to login.

How to create an account if you do not have one

If you do not have an account, please select the option below.



And add the following details:

Personal Details		
Title *		\$
Forename *		
Middle Name		
Surname *		
Contact Details		
Email Address *		0
Confirm Email *	An email address is required and should be entered in the format "someone@somewhere.xox".	
Daytime Number		
Evening Number		
Mobile Number		
Address		
No address to display.		^
Add Address		

Account Security	
New Password *	
Confirm Password *	
Please confirm your password	
	_
Start Again	Cre

Once you have saved your details, you will receive an email which will contain a link, please click on this link to verify your account.

Completing your Application

Your Details

Once you have logged in you will see the following screen, add your NI or NASS number and D.O.B. If you have already set up an account and checked eligibility previously, those details will populate the fields automatically.

unded 2 year old Play a	and Learn Application		
1		2	3
Your De	tails	Select Children	Your Results
Your Details Please fill in your National	Insurance (NI) or National Asy	um Support Service (NASS) number. * indicates m	(1 of 3) nandatory details, please select one of the options.
NI Number: *	NN123456A		
DOB *	12 May 1970		

Once the details are added they can be saved.

How to Add or Select a Child

If you are setting up a new account you will need to add the child's details.

If already added, the screen will only show your children that are in the eligible age range for Play and Learn place.



Add the child's details

Create Child To create a new child, please complete the following detail form.	tails
Forename *	
Middle Name	
Surname *	
DOB *	
Gender *	
Please select an option 🗢	\$
This child's primary address is the same as the address that I have saved on my profile (if the child's address differs. uncheck the checkbox to add their address).	ess

Save the details. The child's details will show on the screen to select.

	1	2	3
	Your Details	Select Children	Your Results
Selec	t Children		(2 0
Selec Please t	t Children	age of 1 Year(s) 7 Month(s) and 3 Year(s) 3 Month(s) will be di	(2 oʻ splayed.
Selec Please b Select the o	et Children be aware that only children between the child(ren) to include in the Funded 2 yea	age of 1 Year(s) 7 Month(s) and 3 Year(s) 3 Month(s) will be di ar old Play and Learn application.	(2 oʻ splayed.
Selec Please b Select the o New Child	et Children be aware that only children between the child(ren) to include in the Funded 2 yea d	age of 1 Year(s) 7 Month(s) and 3 Year(s) 3 Month(s) will be dis ar old Play and Learn application.	(2 o
Selec Please t Select the o	t Children be aware that only children between the child(ren) to include in the Funded 2 yea d Name	age of 1 Year(s) 7 Month(s) and 3 Year(s) 3 Month(s) will be di ar old Play and Learn application. DOB	(2 c

Select the child the application is for by adding a tick to the check box to the left of the name and select Submit Application.

Your Results

Page 3 will display the results for the application based on the information you have entered.

If your child is eligible, the following screen will be displayed.

My Early Years Fundir Name Stat	g Application s Details	

Your voucher code should be taken to the nursery, school or childminder.

Select Finish. This will take you back to the initial screen where the NI/ NASS number is added. Select the cross at the top of the right of the screen to exit the portal.

If you receive the following screen:

Your Result × Result: <i>Not</i>	ts Found	(3	of 3
Unfortunately, the autor after checking the curre note we may request e another child if required	mated checking fac ent government crite vidence from you to d.	ilities provided by the DfE indicate that you are not currently eligible for a funded 2 year old Play and Learn place. If aria at www.durham.gov.uk/playandlearn you think you may be eligible please email childcare@durham.gov.uk. Plea o support your application. Selecting Finish will return you to the 'Your Details' screen to carry out an application for	ise
My Early Years	Funding App	lication	
My Early Years _{Name}	Funding App Status	lication Details	
My Early Years Name Emma Winner	Funding App Status	Details This child is not eligible for a Funded 2 year old Play and Learn place.	
My Early Years Name Emma Winner	Funding App Status	Details This child is not eligible for a Funded 2 year old Play and Learn place.	

Please check all the details you have entered are correct and recheck if necessary. If you have any queries, please contact <u>childcare@durham.gov.uk</u>.

How to return to the Application page if an error is encountered If an error occurs please click on the home button and select the Funded 2 year Play and Learn Application tab to continue.



This will take you to a screen with various links to portals where you can click on a link back to the Funded 2 year old Play and Learn Application screens.

