

'Respectful and resilient; being the best that we can be.'

Timothy Hackworth Primary School



Thursday 24th March, 2022

Information Update for Parents and Carers

CRC Article 28 – All children have the right to a good quality education.

Dear Parents and Carers,

I do hope that you and your families are all safe and well and enjoying some well-deserved blue skies and sunshine.

Parent and Carer Questionnaires

As part of our parent and carer questionnaires that we asked you to complete before Christmas, one of the things that parents asked for, was further seeking the views of parents and carers.

With this in mind, I would be grateful if parents and carers would consider their response to the following question:

'Should our school staggered start times and staggered finish times continue?' – Yes or No.

Shortly, a form will be sent to parents and carers via text, for you to inform us of your opinion in relation to this question.

Once responses have been gathered, information will be shared with you, and next steps outlined.

With thanks to parents and carers who completed the questionnaire that was shared in the Autumn Term, at the end of last year.

School Office Communications

Thank you to the vast majority of our parents who are very kind and courteous to our office staff when calling school; this is much appreciated. Unfortunately, our office staff have received an increasing number of calls and answerphone messages from a minority of parents over the last few weeks where parents have become very angry. On a daily basis, our office staff are taking calls from a minority of parents who are shouting at them, swearing and being incredibly intolerant and disrespectful. Please ensure that when calls are made to the office, or answerphone messages left, that our staff are spoken to with respect, with politeness and with tolerance. Our office staff will always do their very best to help you, but they often need to speak with other members of staff in order to answer your query. Inappropriate language and disrespectful behaviour will not be tolerated.

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Collecting Children from School

I have been asked by a number of parents and residents to request that parents do not use inappropriate language, when dropping off their children at school, and whilst waiting to collect their children from school. This seems to be a particular problem when parents are waiting to collect their children from the Reception classes, and also, when waiting on the Oxford Street area, near the houses, and along the black path.

We are a Gold Level Rights Respecting School, and therefore do not tolerate swearing on or around our school site. Children, and their parents, should not be exposed to this inappropriate language. Thank you for your support.

Thank you again to the vast majority of parents who do not use such language; this is much appreciated.

School Uniform

Please ensure that your child comes to school in full school uniform; no trainers, jewellery or jogging suit bottoms please. We are always proud of how smart your children look in their school uniforms; it is important that wearing a full school uniform continues. Routine is always important for children, and wearing the correct school uniform helps with this.

With thanks to parents who always ensure that their children arrive at school looking very smart in their full school uniform.

Thank you for your continued support; it is very much appreciated. We are committed to our school community being supportive to all of our children and their families.

Should you have any questions, please do not hesitate to contact me by leaving a message with the School Office.

Yours sincerely,

Mrs. L. Boulton

Head Teacher